



The Grand River Agricultural Society (GRAS) owns and operates Grand River Raceway and The GrandWay Events Centre in Elora, ON.



We are a dynamic hospitality, racing, and gaming destination and a dedicated team of talented individuals is at the heart of our success. The organization is *certified as a Great Place to work* and was recognized in the **2020 and 2021 List of Best Workplaces™ for Retail & Hospitality**.

The GrandWay Lounge and Events Centre has exciting new opportunities seeking motivated and energetic:

## FOOD & BEVERAGE SERVERS

*The Food & Beverage Servers will be responsible for providing high levels of customer care to support our new Lounge and Events Centre. The servers will perform customer care duties in a friendly and professional manner at and ensure that the guests have a pleasant dining and enjoyable experience.*

### RESPONSIBILITIES

- Take requests from customers and ensure these are given to the appropriate person to execute.
- Maintain familiarity with the composition of all menu items, including items available at the bar.
- Serve food and beverages in accordance with professional, courteous manner.
- Clean tables and change table linen as required and ensure dirty or damaged linen is not being used.
- Clean and refill condiment sets for each table.
- Ensure table decorations are clean and comply with company standards.
- Ensure that guests are correctly charged, present the bill, and take payment from the guests.
- Be continually aware of and maintain the highest standards of personal hygiene and dress.

### QUALIFICATIONS

- High school diploma or college would be preferred.
- Smart Serve certification
- Strong customer service and troubleshooting skills.
- 2 years of banquet or restaurant service experience.
- Professional appearance and manners.
- Strong work ethic and positive team attitude.
- Excellent communication, interpersonal skills, decision making and problem-solving skills.
- Computer literate with MS Office applications and POS experience

GRAS offers a competitive wage, benefits for full-time and a Great Place to Work!

You can learn more about GRAS by visiting the website at [www.theGrandWay.com](http://www.theGrandWay.com). Please submit a covering letter and resume by **October 11th, 2021**, to [recruitment@grandriverraceway.com](mailto:recruitment@grandriverraceway.com)

*GRAS is committed to providing a barrier-free work environment in concert with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, GRAS will make accommodations available to applicants with disabilities upon request during the recruitment process.*

*We thank all candidates for their interest, however only those being considered for an interview will be contacted.*